

Summary of Comments processed from Apr 1 2016 to Mar 31 2017

Service	Complaints	Compliments	Comments
Affordable Housing	1	0	0
Business Rates	1	0	0
Car Parks	10	0	2
Cemeteries	1	0	0
Community Alarms	1	1	0
Community Development	0	0	1
Council Tax Billing	15	0	4
Council Tax Recovery	1	1	0
Council Tax Reduction	1	0	0
Customer Services	10	14	9
Customer_Services	7	1	0
Dog Strays or Fouling	2	1	0
Electoral Register	1	0	0
Environmental Services	2	2	1
Fly Tipping	1	2	1
Garden Waste	5	2	10
Grass Cutting	8	0	0
High Hedges	1	0	0
Homelessness	0	5	0
Housing Benefits	11	8	0
Housing Repairs	57	136	21
Housing Tenancy	38	8	0
Human Resources	1	0	0
Leisure	18	2	28
Licensing	1	0	0
Markets	1	0	0
Parks and Flower Beds	2	1	0
Planning	27	7	0
Play Areas	3	0	0
Private Sector Housing	1	0	0
Property Services	8	1	3
Recycling	50	23	14
Refuse Collection	37	12	7
Street Cleansing	1	0	2
	0	2	0
Public Toilets	0	0	1
Totals	324	229	104